



# Uttar Pradesh Electricity Regulatory Commission

Kisan Mandi Bhawan, II Floor, Gomti Nagar, Lucknow-226010 Phone 2720426 Fax 2720423 E-mail secretary@uperc.org

No. UPERC/Secy/(VCA)/ 2011-604

Dated: 03.10.2011

Sir,

Kindly find enclosed herewith a copy of the Commission Order dated 3.10.2011 in the matter of Annexure 7.1, Guaranteed Standards of Performance and Level of Compensation to Consumer for Default in Each Case, of the Electricity Supply Code 2005.

Yours faithfully,

(Sanjay Kumar Singh)  
Secretary

Encls: As above

1. Chairman & Managing Director, UP Power Corporation Ltd. 7<sup>th</sup> Floor, Shakti Bhawan, 14, Ashok Marg, Lucknow.
2. Managing Director, Madhyanchal Vidyut Vitran Nigam Ltd., 4 Gokhale Marg, Lucknow
3. Managing Director, Poorvanchal Vidyut Vitran Nigam Ltd., Purvanchal Vidyut Bhawan, P.O. Vidyut Nagar, DLW, Varanasi.
4. Managing Director, Paschimanchal Vidyut Vitran Nigam Ltd., Victoria Park, Meerut.
5. Managing Director, Dakshinanchal Vidyut Vitran Nigam Ltd., Urja Bhawan 220, K.V. Up-Sansthan Bypass Road Agra – 282007
6. Managing Director, Kanpur Electricity Supply Co. Ltd., 14/71, Civil Lines, KESA House, Kanpur.
7. Chief Executive Officer, Noida Power Company Ltd., Commercial Complex H-Block, Alpha Sector II, Greater Noida-201 308.

# Uttar Pradesh Electricity Regulatory Commission Lucknow

## Order

Order no. 1 of 2011 - In the matter of Electricity Supply Code – 2005  
(Power to Remove Difficulties)

Whereas the Electricity Supply Code 2005, henceforth referred to as “the Code”, came into force vide Gazette Notification no. 4528 dated 18.2.2005.

An Amendment to the Code was issued vide Commission’s Order dated 05.05.2005. Subsequently the third Amendment to the Code was issued vide Commission’s Order dated 11.08.2006 and Notification No. 476/U (Ni Ni) Pra/24-06 Dated 14.09.2006.

And whereas, the Parliament has enacted the Electricity (Amendment) Act 2007 and has enforced it with effect from 15.06.2007.

And whereas, according to law, the provisions of the Code have to be sub servant to the provisions of the Act and cannot be inconsistent therewith:

And whereas, as a result of the above, the fourth Amendment, was issued vide Commission’s Order dated 19.03.2008 and Notified on 14.06.2008.

And whereas, Commission’s Order no. 1 of 2009 was issued on 25.2.2009 under the provisions “Power to Remove Difficulties”, clause 9.5 of the Code.

And whereas, Annexure 7.1 of the Code relates to Guaranteed Standards of Performance and Level of Compensation to Consumer for Default in Each Case. The manner of payment of compensation was to be specified therein and implemented later in the service areas pertaining to “Normal Fuse - off, Line Breakdowns, Distribution Transformer failure, Voltage Variations, No expansion / enhancement of network in involved, Up-gradation of distribution system is required”.

And whereas, the matter was discussed in Electricity Supply Code Review Panel meeting held in the Commission on 26.09.2011.

Now, therefore, the UP Electricity Regulatory Commission in exercise of its powers conferred by section 50 of the Electricity Act, 2003 and clause 9.5 of the Code i.e. Power to Remove Difficulties and all other enabling powers in this behalf hereby makes this order, namely:-

### **1.0 Short Title and Commencement-**

- a. This order may be called the Electricity Supply Code – 2005 (Removal of Difficulty), first order, 2011.

b. It shall come into force from the date of its issue.

**2.0 Schedule of Compensation and Manner of Payment in the service areas where asterisk is marked in Annexure 7.1 of the Code.**

The asterisks marked in the service areas in the Annexure 7.1 are hereby removed.

(Shree Ram)  
Member

(Rajesh Awasthi)  
Chairman

Date: 3.10.2011