

BEFORE THE UTTAR PRADESH ELECTRICITY REGULATORY COMMISSION

LUCKNOW

Present:

1. Shri J.L. Bajaj, Chairman
2. Shri S.C. Dhingra, Member
3. Shri Arun Sarkar, Member

In the matter of:

Non-compliance of Commission's Order dated 1st July 2003 and Clause 1.6 of the Electricity Supply Code –2002 by:

1. U.P. Power Corporation Ltd., Lucknow
2. Kanpur Electricity Supply Company

ORDER

Clause 17 of the Supply Licence granted to UP Power Corporation Limited (UPPCL) and Kanpur Electricity Supply Company (KESCO) requires them to submit a draft distribution code to the Commission for approval. The Code shall describe the obligation of Licensee and consumers vis-à-vis each other and specify the set of practices that shall be adopted by the Licensee to provide efficient, cost effective and consumer friendly services to the consumer. On the basis of draft submitted by the Licensees, consultation with various stakeholders and suggestions from public, the Commission approved the Electricity Supply Code 2002 (Code) on 7th June, 2002 and directed the Licensees to implement it from 1st July, 2003. Under clause 1.2 of the Code, the Commission constituted an Electricity Supply Code Review Panel

(ESCRP) to review the Code on regular basis vide UPERC/Secy/ESCRP/2002-1245 dated 9th October, 2002

The ESCRP made recommendations for amendment in some of the provisions of the Code. The Commission after, consulting other stakeholders and obtaining public suggestions, amended the Code vide order No.UPERC-2355 dated 1st July, 2003. In the order, the Licensees were directed to comply with the requirement of clause 1.6 of the Code so that consumers of the State may become aware of the amendments made in the Code. Clause 1.6 of the Code states, "Any change in the Code shall be published by the Licensee by publishing the extracts of the changes in at least two newspapers having wide circulation in the area of supply apart from the keeping the copies of changes in all local offices". The Licensees were subsequently reminded vide letter No. 2444 dated 18th July 2003 and No. 2487 dated 28th July, 2003 for publishing the extracts of the amendments made in the Code in the newspapers. Noida Power Company Limited has complied with the provisions of the Code and has notified the amendments. UPPCL and KESCO have not taken any action despite reminders having been sent to them.

The Commission hereby directs UPPCL and KESCO to publish immediately, the amendments made in the Code by the Commission's order No.UPERC-2355 dated 1st July, 2003, in at least two newspapers having wide circulation in their area of licence. They are further directed to send to the Commission a report within a week, regarding the steps taken by them for making the officers, staff and consumers aware of the amendments.

(Arun Sarkar)
Member

(S.C Dhingra)
Member

(J.L Bajaj)
Chairman

12th August, 2003
Lucknow