CONSUMER GRIEVANCE REDRESSAL FORUM – URBAN LEVEL NOIDA POWER COMPANY LIMITED, GREATER NOIDA

IN THE MATTER OF:

Complaint No. 75-C/2022 New Complaint/Application No. UF/07/2023

Gaur Atulyam Apartment Owners Association

...Complainant

Versus

- 1. UP Township Infrastructure Pvt. Ltd
- 2. General Manager, Noida Power Company Ltd.

... Opposite Parties

Quorum:

- 1. Shri Jitendra Kumar Dhamat (Chairman)
- 2. Smt. Veenita Marathia (Independent Member)
- 3. Shri Mulendra Kumar Sharma (First Nominated Member)
- 4. Shri Satya Prakash Sharma (Second Nominated Member)

Appearance:

- 1. No one present on behalf of the Complainant
- 2. Mr. Mohit Yadav, Advocate for Opposite Party No.1
- 3. Shri Kapil Dev Sharma, Senior Manager (Legal) on behalf of Noida Power Company Limited

Date of Hearing: 05.04.2024

Date of Order: 12.04.2024

Order Pronounced By: Smt. Veenita Marathia (Independent Member)

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Order:

The instant complaint was filed by Mr. Deepak Kumar, Secretary, Apartment Owners Association Gaur Atulyam (hereinafter referred to as "the Complainant") under the UPERC (Consumer Grievance Redressal Forum and Electricity Ombudsman) Regulations, 2007. Subsequently, following the incorporation of new CGRFs, the matter was transferred to this forum (CGRF – Urban Level) under the new UPERC (Consumer Grievance Redressal Forum) Regulations, 2022 ("Regulations, 2022").

The Complainant has filed the complaint against UP Township Infrastructure Pvt. Ltd., (referred to as "Opposite Party No.1") and General Manager Noida Power Company Limited (referred to as "Opposite Party No.2").

After operationalization of the CGRF under the new Regulations, 2022, the matter was listed on 02.02.2024, 15.03.2024 & 05.04.2024 for hearing. During these hearings the counsel for Opposite Party No. 1 & Representative of the Opposite Party No. 2 remained present. However, the Complainant or his representative did not appear on any date, though the Forum has issued email dated 30.01.2024, 13.02.2024 & 03.04.2024 to the Complainant. It prima facie appears that the Complainant does not want to peruse the matter any further.

This forum has perused the letter dated 18.08.2023 sent by the Complainant to the Opposite Party No. 2 which confirms that the Society has been fully converted to Multipoint electricity connection.

Simultaneously, Mr. Tarun Chauhan, the Nodal Officer of the Opposite Party No. 2 (NPCL) apprised this Forum that Society has been fully converted from single Point electricity connection to Multi Point Electricity Connection in accordance with 13th Amendment of Uttar Pradesh Electricity Supply Code, 2005.

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As the society has been fully converted from Single Point Electricity Connection to Multi Point Electricity Connection and the Complainant is also not appearing in the matter, thus, there is no point in continuing the complaint any further.

In light of the above, the Complaint is disposed of.

Jitender Kumar Dhamat

(Chairman)

Veenita Marathia

(Independent Member)

(First Nominated Membe

Satya Prakash Sharma

(Second Nominated Member)

Date: 12 - 4 - 2/4

Place: Greater Noida